

PUBLIKASI PENANGANAN PENGADUAN
PT Indonesia Airwata Finance
PERIODE July – December 2025

Row Labels	July	August	September	October	November	December	Grand Total
Can't use DANA CICIL after Repayment	366	598	1,255	1,515	1,519	2,222	7,475
Other Issue	370	545	996	1,388	1,173	2,017	6,489
I want to apply for DANA CICIL	125	228	416	669	669	864	2,971
I've paid the bill, but I'm still receiving collection calls	76	127	203	202	200	281	1,089
Can't use DANA CICIL in transactions			18	69	60	58	205
Limit is too small			6	12	8	7	33
How to use DANA CICIL				11	10	11	32
My limit suddenly became 0			2	4	5	6	17
Unclassified - Drop Off						9	9
Payment & Tenor DANA CICIL				1	2	4	7
Can't find DANA CICIL in app				2	1		3
How can I be eligible for DANA CICIL?				1	1		2
I registered but my limit is 0			1			1	2
Verification issues during registration					1		1
Grand Total	937	1,498	2,898	3,874	3,648	5,480	18,335